

DAFTAR ISI

HALAMAN PERNYATAAN KEASLIAN	Error! Bookmark not defined.
KATA PENGANTAR	Error! Bookmark not defined.
DAFTAR ISI	i
DAFTAR GAMBAR	iv
DAFTAR TABEL	vi
DAFTAR LAMPIRAN	vii
BAB I PENDAHULUAN	Error! Bookmark not defined.
1.1 Latar Belakang.....	Error! Bookmark not defined.
1.2 Perumusan Masalah	Error! Bookmark not defined.
1.3 Tujuan Penelitian	Error! Bookmark not defined.
1.4 Manfaat Penelitian	Error! Bookmark not defined.
1.6 Sistematika Penulisan	Error! Bookmark not defined.
BAB II LANDASAN TEORI	Error! Bookmark not defined.
2.1 Kualitas	Error! Bookmark not defined.
2.2 Pengendalian Kualitas.....	Error! Bookmark not defined.
2.3 Tujuan Pengendalian Kualitas	Error! Bookmark not defined.
2.4 Faktor- Faktor Pengendalian Kualitas	Error! Bookmark not defined.
2.5 <i>Six Sigma</i>	Error! Bookmark not defined.
2.5.1 <i>Define</i>	Error! Bookmark not defined.
2.5.2 <i>Measure</i>	Error! Bookmark not defined.
2.5.2.1 <i>Defect Per Million Opportunities (DPOM)</i> Error! Bookmark not defined.	
2.5.3 <i>Analyze</i>	Error! Bookmark not defined.
2.5.4 <i>Improve</i>	Error! Bookmark not defined.
2.5.5 <i>Control</i>	Error! Bookmark not defined.
2.6 FMEA (<i>Failure Mode and Effect Analysis</i>) Error! Bookmark not defined.	
BAB III METODE PENELITIAN	Error! Bookmark not defined.
3.1 Tempat dan Waktu Penelitian	Error! Bookmark not defined.

3.2	Tahapan Penelitian.....	Error! Bookmark not defined.
3.2.1	Studi Penelitian.....	Error! Bookmark not defined.
3.2.2	Indetifikasi Masalah.....	Error! Bookmark not defined.
3.2.3	Studi Pustaka.....	Error! Bookmark not defined.
3.3	Keterangan Metodologi Penelitian	Error! Bookmark not defined.
3.4	Diagram Alir (<i>Flowchart</i>).....	Error! Bookmark not defined.
BAB IV PENGOLAHAN DAN PENGUMPULAN DATA		28
4.1	Pengumpulan Data Perusahaan	28
4.1.1	Profil Perusahaan	28
4.1.2	Visis dan Misi Perusahaan	29
4.1.3	Lokasi Perusahaan	30
4.1.4	Logo Perusahaan.....	30
4.1.5	Struktur Organisasi	30
4.1.6	Ketenaga Kerjaan.....	31
4.1.7	Peta Proses Operasi.....	32
4.1.8	Proses Produksei Secara Umum	33
4.2	Produk Accent Table x (FA)	38
4.3	Data Jenis Cacat	38
4.4	Data Produksi	42
4.5	Data Jumlah Cacat	42
4.6	Data Jenis Cacat	43
4.7	Pengolahan Data.....	43
4.7.1	Tahap Define	43
4.7.1.1	<i>Supplier, Input, Proses, Output, dan Customer</i> (SIPOC).....	44
4.7.1.2	<i>Critical To Quality</i> (CTQ).....	45
4.7.2	Tahap Measure	46
4.7.2.1	Membuat Peta Kendali P	46
4.7.2.2	Perhitungan DPMO (Defect Per Million Opportunity) & Level Sigma.....	48
4.7.2.3	Capability Analyze.....	50

4.7.3 Tahap Analyze	50
4.7.3.1 Diagram Pareto	51
4.7.3.2 Diagram <i>Fishbone</i>	52
4.7.4 Tahap Improve.....	52
4.6.4.1 Analisis FMEA (Failure Mode and Effect Analysis).....	53
4.7.5 Tahap Control.....	54
BAB V ANALISA	55
5.1 Define.....	55
5.1.1 Analisa Diagram SIPOC	55
5.1.2 Analisa CTQ (Critical To Quality)	56
5.2 Measure.....	56
5.2.1 Analisa Batas Kendali Produk (Peta Kendali P)	56
5.2.2 Analisa Perhitungan DPMO & Level Sigma	57
5.2.3 Analisa Capability Analyze.....	58
5.3 Analyze	58
5.3.1 Analisa Diagram Pareto	58
5.3.2 Analisa Diagram Fishbone	59
5.4 Improve	
5.4.1 Analisa FMEA.....	60
5.5 Control	61
BAB VI PENUTUP.....	62
6.1 Kesimpulan	62
6.2 Saran	64
DAFTAR PUSTAKA.....	65

DAFTAR GAMBAR

Gambar 2.1 Langkah – langkah DMAIC	Error! Bookmark not defined.
Gambar 2.2 Diagram SPIOC.....	Error! Bookmark not defined.
Gambar 2.3 Contoh Diagram Pareto.....	Error! Bookmark not defined.
Gambar 2.4 Contoh Diagram Fishbone	Error! Bookmark not defined.
Gambar 2.5 FMEA (<i>Failure Mode and Effect Analysis</i>)	Error! Bookmark not defined.
Gambar 3.1 Diagram Alir Metode Penelitian	Error! Bookmark not defined.
Gambar 3.2 Diagram Alir Metode Penelitian (lanjutan)	Error! Bookmark not defined.
Gambar 3.3 Diagram Alir Metode Penelitian (lanjutan)	Error! Bookmark not defined.
Gambar 3.4 Diagram Alir Metode Penelitian (lanjutan)	Error! Bookmark not defined.
Gambar 3.5 Diagram Alir Metode Penelitian (lanjutan)	Error! Bookmark not defined.
Gambar 4.1 Produksi Perusahaan	29
Gambar 4.2 Logo Perusahaan	30
Gambar 4.3 Struktur Organisasi	31
Gambar 4.4 Peta Proses Operasi Accent Table x (FA).....	32
Gambar 4.5 Proses Pembahanan Mesin Planer	33
Gambar 4.6 Proses Mesin Sanding	34
Gambar 4.7 Proses Mesin Potong Radial.....	34
Gambar 4.8 Proses Perakitan	35
Gambar 4.9 Proses Pengeleman	35
Gambar 4.10 Proses Pendempulan	36
Gambar 4.11 Proses Pengamplasa	36
Gambar 4.12 Proses Finishing	37
Gambar 4.13 Proses Packing.....	37
Gambar 4.14 Accent Table x (FA)	38

Gambar 4.15 Toap Coat Kering/Tipis	39
Gambar 4.16 Warna Tidak Sesuai Sample.....	39
Gambar 4.17 Warna Tidak Konsisten.....	40
Gambar 4.18 Chipped/Penyok.....	40
Gambar 4.19 Cat Meler	41
Gambar 4.20 Bintik/Debu	41
Gambar 4.21 Diagram CTQ	46
Gambar 4.22 Peta Kendali P	48
Gambar 4.23 Grafik Capability Proses Pada Produk Accent Table x (FA).....	50
Gambar 4.24 Diagram Pareto.....	51
Gambar 4.25 Diagram Fishbone.....	52

DAFTAR TABEL

1.1	Tabel Jumlah Produksi	2
1.2	Tabel Jumlah Reject	2
4.4	Tabel Jumlah Produksi	42
4.2	Tabel Data Jumlah Cacat	42
4.3	Tabel Data Jenis Cacat	43
4.4	Tabel SIPOC	44
4.5	Tabel Critical To Quality (CTQ)	45
4.6	Tabel Perhitungan Peta Kendali P	47
4.7	Tabel Perhitungan DPMO dan Nilai Sigma	49
4.8	Tabel Presentase Cacat	51
4.9	Tabel Rangka Severity	54
4.10	Tabel Ranking Occurance	55
4.11	Tabel Rangka Detection	55
4.12	Tabel Failure Mode and Effect Analysis (FMEA).....	56
5.1	Tabel Fishbone.....	61
5.2	Tabel Work Instruction (WI)	64

DAFTAR LAMPIRAN

1. Kegiatan Proses Produksi Accent Table x (FA) 70

